



Lentz Pediatrics

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SAME DAY CANCELLATIONS / NO SHOW POLICY

Our goal is to provide quality medical care within a timely manner. In order to do so, we have established a same day cancellation/no show policy. This policy will help ensure that appointment times are available throughout the day.

We understand that life can get busy, and schedules can change. If you need to cancel or reschedule an appointment, please contact our office at one of the numbers listed above. Please do this within 24 hours of your scheduled appointment time. Appointments are in high demand. Your advanced notification will allow another child access to timely medical care.

3 STRIKE RULE: A patient with 3 no-shows/late cancellations in a rolling calendar year (January 1-December 31) is subject to dismissal.

If a patient is 20 minutes past their scheduled time, we will have to reschedule the appointment.

Please sign and date below:

Signature: _____ Date signed: _____

Relationship: _____

Patient name: _____ Date of birth: _____